



# Association & Club Conference

14<sup>th</sup> October 2017  
Leeds

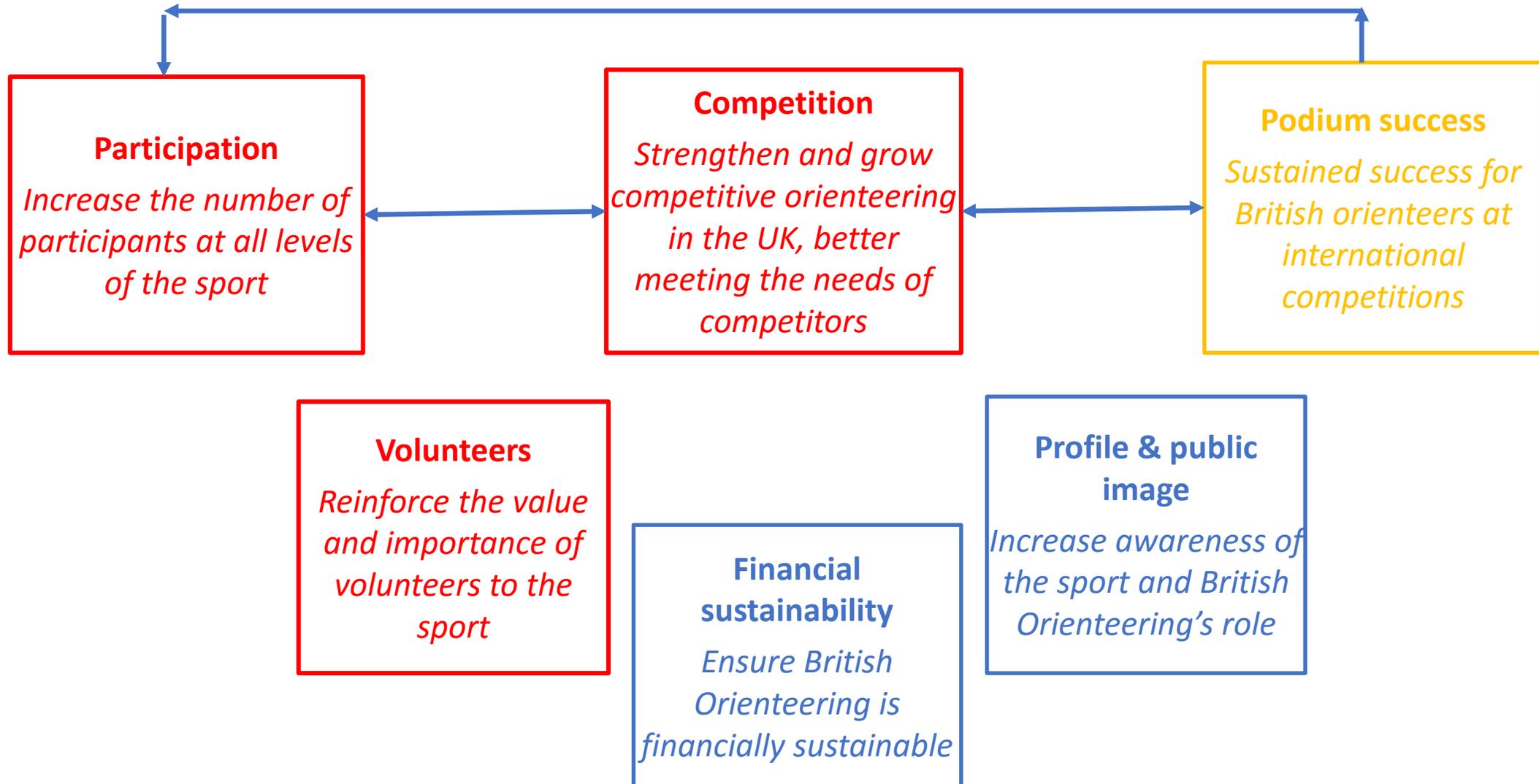


Strategic Plan  
2017/22

---

# Strategic Plan - Overview

## *Participation continuum*



## Summary of priorities

	<b>Programme</b>	<b>Objective</b>
1.3	Participation	<i>Offer support and advice to clubs to promote the sport to new participants</i>
2.3	Competition	<i>Ensure competitions are available for competitors of all abilities in a simple to understand hierarchy</i>
2.4	Competition	<i>Support clubs, to the extent they require, in putting on competitive orienteering events</i>
4.1	Volunteers	<i>Implement a formal recognition scheme for all volunteers to reward them and show that British Orienteering is appreciative of their efforts</i>

# Strategic Plan Objectives

Categories:

- **RETAIN** – practices currently taking place and which should continue to do so
- **MODIFY** – changes to existing practices that will better help meet strategic objectives
- **NEW** – new actions not currently taking place

# FOCUS PROGRAMME: Participation

**AIM: Increase number of participants at all levels of the sport; KPI to increase participation p.a.**

	Strategic objective	Actions	Performance measure	Timescale
1.1	<b>MODIFY:</b> Acknowledgement throughout the organisation that participation in introductory activities can be the first step on a continuum towards a lifelong participation and involvement in orienteering	<ul style="list-style-type: none"> <li>• Ensure message regularly filtered down to members, clubs and associations via regular communication channels (Focus magazine, website etc.) as well as via new 'regional workshops' (see objective 7.8)</li> <li>• Possible dissemination via diagrammatic representation e.g. participation continuum on p.9</li> </ul>	<ul style="list-style-type: none"> <li>• Message included in all regular communication channels</li> </ul>	Short term (action immediately)
1.2	<b>RETAIN:</b> Develop and promote introductory versions of the sport that are still rooted in traditional orienteering (e.g. Xplorer)	<ul style="list-style-type: none"> <li>• Continue to promote Xplorer, supporting those staff members involved in Local Authority delivery on the ground</li> <li>• Statistics on Xplorer participation (and any other introductory levels of the sport) to be reported to Board at every quarterly meeting</li> </ul>	<ul style="list-style-type: none"> <li>• Number of participants in introductory level competition</li> </ul>	Short term (continue)
		<ul style="list-style-type: none"> <li>• Investigate ability to capture details of all Xplorer participants from Local Authorities. If possible, use follow-up communications (every 3 months) to keep participants engaged and on the 'participation continuum', hopefully leading to club/British Orienteering membership and competition</li> </ul>	<ul style="list-style-type: none"> <li>• Database of contact details of all participants in place</li> <li>• All participants to be contacted every 3 months post registration</li> </ul>	Medium term (by 2018)
1.3	<b>MODIFY:</b> Offer support and advice to clubs to promote the sport to new participants	<ul style="list-style-type: none"> <li>• Improve club engagement and alignment with strategic objectives – all clubs and associations to be regularly contacted by British Orienteering staff (in person or by telephone), separate to regional workshops, to discuss their needs and offer any resources available to increase participation in their locality</li> </ul>	<ul style="list-style-type: none"> <li>• All 108 clubs (89 open clubs) and 13 associations to be contacted at least once p.a.</li> </ul>	Short term (from 2017)

## FOCUS PROGRAMME: Participation, cont'd

	Strategic objective	Actions	Performance measure	Timescale
1.4	<b>MODIFY:</b> Use links with education providers to target new participants	<ul style="list-style-type: none"> <li>Clubs to be offered written guidance on approaching local schools/colleges/universities, including capturing parent/family participants</li> </ul>	<ul style="list-style-type: none"> <li>All clubs provided with written guidance, mentioned in annual contact (see objective 1.3)</li> </ul>	Short term (from 2017)
		<ul style="list-style-type: none"> <li>BUCS to be approached regarding possible partnership re university participation</li> </ul>	<ul style="list-style-type: none"> <li>BUCS contacted</li> </ul>	Short term (by 2017)
1.6	<b>RETAIN:</b> Continue to support promotion of POC ("Permanent Orienteering Courses")	<ul style="list-style-type: none"> <li>Maintain facility whereby permanent course maps available to download from the British Orienteering website</li> <li>Ensure this facility is publicised to clubs and that all POC within their locality are publicised accordingly</li> </ul>	<ul style="list-style-type: none"> <li>Facility to remain on website, maps of all POCs in GB to be available</li> </ul>	Short term (continue)
1.7	<b>MODIFY:</b> Use marketing campaigns targeted at both core and under-represented demographic groups	<ul style="list-style-type: none"> <li>Use demographic insight data on participants to specifically target i) those groups most likely to become orienteers but also ii) those groups currently under-represented in the sport in the UK</li> <li>Ensure demographic participant data communicated fully with clubs, members and associations</li> </ul>	<ul style="list-style-type: none"> <li>Evidence of more targeted campaigning</li> <li>Increase in membership numbers in targeted demographic groups</li> </ul>	Short term (from 2017)
1.8	<b>NEW:</b> Trial more commercial versions of the sport	<ul style="list-style-type: none"> <li>Working with a selection of supportive clubs help them to develop commercial versions of the sport, providing a format that is still accepted as traditional orienteering</li> <li>To appeal to non-orienteers/non-members</li> </ul>	<ul style="list-style-type: none"> <li>'Pay and play' options available in every region by 2020</li> </ul>	Long term (by 2020)

## FOCUS PROGRAMME: Competition

**AIM: Strengthen & grow competitive orienteering in the UK, better meeting the needs of competitors**

**Master KPI: Number of competitions (defined as Local thro' Major) and number of competitive runs p.a.**

	Strategic objective	Actions	Performance measure	Timescale
2.1	<b>RETAIN:</b> Maintain a comprehensive events database detailing all competitions (those categorised A-D) and activities	<ul style="list-style-type: none"> <li>• Ensure website listing all competitions and activities is regularly updated and accurate</li> <li>• Ensure processes in place so that clubs can easily add and update their events</li> <li>• Training of club fixtures secretaries to use more descriptive language to support their fixtures and events</li> </ul>	<ul style="list-style-type: none"> <li>• Events database on website maintained</li> </ul>	Short term (continue)
2.2	<b>MODIFY:</b> Develop and communicate a clear pathway linking participation (introductory level activities) to competition	<ul style="list-style-type: none"> <li>• Linked to objective 1.1, ensure this pathway or continuum is regularly communicated to members, clubs and associations via regular channels</li> <li>• Engender consistency and alignment between clubs regarding how they integrate participants into competition</li> </ul>	<ul style="list-style-type: none"> <li>• Message included in all regular communication channels</li> </ul>	Short term (action immediately)
2.3	<b>MODIFY:</b> Ensure competitions are available for competitors of all abilities in a simple to understand hierarchy	<ul style="list-style-type: none"> <li>• Present the existing A-D event categories in an easier-to-understand 'pyramid' format</li> <li>• Hierarchy to be represented graphically (using pyramid) on British Orienteering communication related to competition</li> <li>• Ensure event categorisation is adhered to so that 'pyramid' structure is maintained</li> </ul>	<ul style="list-style-type: none"> <li>• Number of categorised events follows 'D &gt; C &gt; B &gt; A' pattern</li> </ul>	Short term (by 2017)

## FOCUS PROGRAMME: Competition, cont'd

	Strategic objective	Actions	Performance measure	Timescale
2.4	<b>MODIFY:</b> Support clubs, to the extent they require, in putting on competitive orienteering events	<ul style="list-style-type: none"> <li>• Linked to objective 1.3, clubs to be offered support and guidance (toolkits etc.), to the extent they require, in staging events</li> <li>• Toolkits and resources on staging events to continue to be made available to all clubs on website</li> </ul>	<ul style="list-style-type: none"> <li>• All clubs provided with guidance as they require when contacted annually (see objective 1.3)</li> </ul>	Short term (from 2017)
2.5	<b>MODIFY:</b> Investigate, and where appropriate develop, competition in other forms of the sport that are still considered orienteering (e.g. Xplorer) and may provide commercial opportunities	<ul style="list-style-type: none"> <li>• Set up, or incorporate into an existing committee/working group, an 'Innovation' sub-group specifically tasked with this objective</li> <li>• To regularly report to Board (minimum twice a year) with findings and recommendations</li> </ul>	<ul style="list-style-type: none"> <li>• Innovation group reports to Board twice p.a.</li> </ul>	Medium term (by 2018)
2.6	<b>RETAIN:</b> Continue to develop and support the UK Orienteering League ("UKOL")	<ul style="list-style-type: none"> <li>• Ensure UKOL is a meaningful competition, promoted nationally to the extent resources allow, that engenders competition and helps drive podium success</li> </ul>	<ul style="list-style-type: none"> <li>• Number of competitors and participant satisfaction ratings re quality and reputation of events</li> </ul>	Long term (by 2020)
2.7	<b>RETAIN:</b> Actively look to host major international orienteering events in the UK	<ul style="list-style-type: none"> <li>• Update Major Events Strategy (last version November 2009)</li> </ul>	<ul style="list-style-type: none"> <li>• New strategy in place and approved by Board</li> </ul>	Medium term (by 2018)
		<ul style="list-style-type: none"> <li>• Consideration of partnerships with event management organisations for the 'out of forest' aspects of major orienteering events</li> </ul>	<ul style="list-style-type: none"> <li>• Event management organisations consulted with</li> </ul>	Medium term (by 2018)

# UNDERPINNING PROGRAMME: Volunteers

**AIM: Reinforce the value and importance of volunteers to the sport, helping clubs to increase the number of active volunteers**

**Master KPI: Total number of active volunteers p.a.**

	Strategic objective	Actions	Performance measure	Timescale
4.1	<b>New:</b> Implement a formal recognition scheme for all volunteers to reward them and show that British Orienteering is appreciative of their efforts	<ul style="list-style-type: none"> <li>Building on the Annual awards given to a small number of volunteers, establish a recognition scheme that includes all volunteers</li> <li>Scheme could potentially register volunteer points online (similar to system operated by parkrun), with rewards such as t-shirts (or equivalent) at different milestones e.g. 10/25/50/100 volunteering sessions</li> </ul>	<ul style="list-style-type: none"> <li>Scheme in place</li> <li>Increase number of total volunteers registered by British Orienteering</li> </ul>	Medium term (by 2018)
4.2	<b>NEW:</b> Introduce a consistent and simple training programme/ development pathway for all volunteers, supporting clubs in its delivery	<ul style="list-style-type: none"> <li>Role-specific training content produced by British Orienteering to be offered to clubs to deliver to their volunteers</li> <li>To potentially include online CPD learning to keep volunteers up to date with any changes to rules and regulations/legislation etc.</li> <li>Training to be used as a mechanism for disseminating information to clubs via their volunteer pool</li> </ul>	<ul style="list-style-type: none"> <li>Number of volunteers receiving official British Orienteering approved training</li> </ul>	Long term (by 2020)
4.3	<b>NEW:</b> Establishment of a network of regional volunteer co-ordinators	<ul style="list-style-type: none"> <li>Engage with clubs and associations to gauge appetite for a regional network of volunteer co-ordinators</li> <li>Potentially one for each region to help clubs work together and best utilise their pool of volunteers</li> <li>Social media (Facebook) could be used to recruit volunteers if needed for specific events</li> </ul>	<ul style="list-style-type: none"> <li>Establishment of volunteer co-ordinators</li> <li>Examples of volunteer pooling for specific events</li> </ul>	Medium term (by 2018)



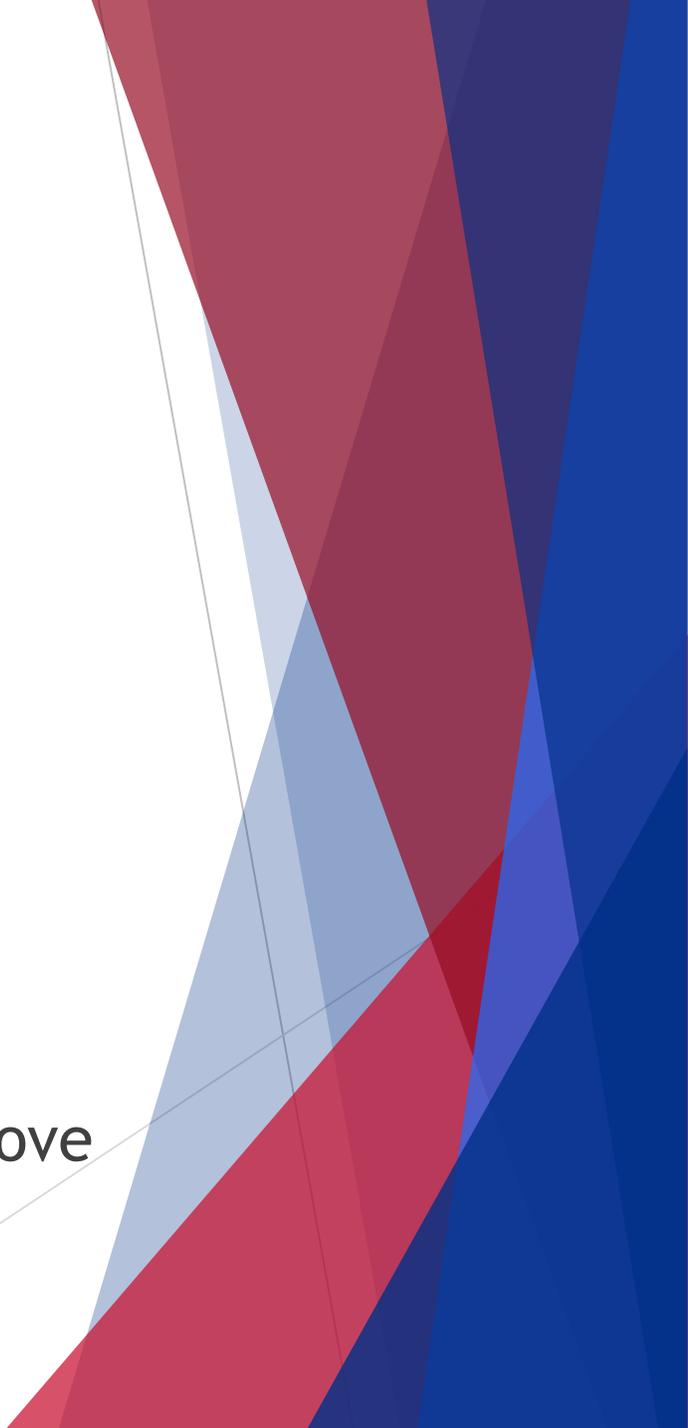
# Local Competition

Competition For  
Everyone

Local events make up

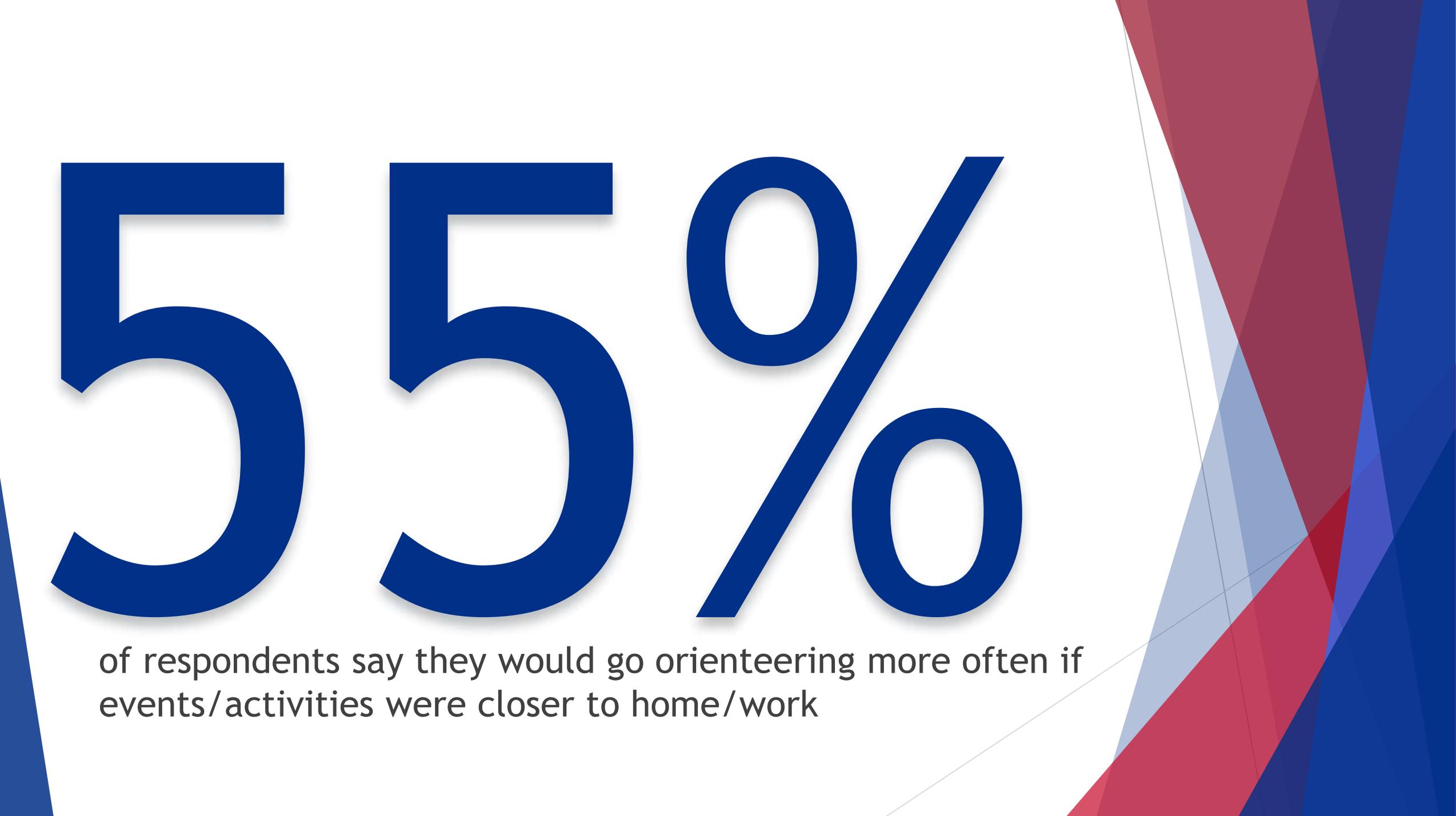
80%

of all events



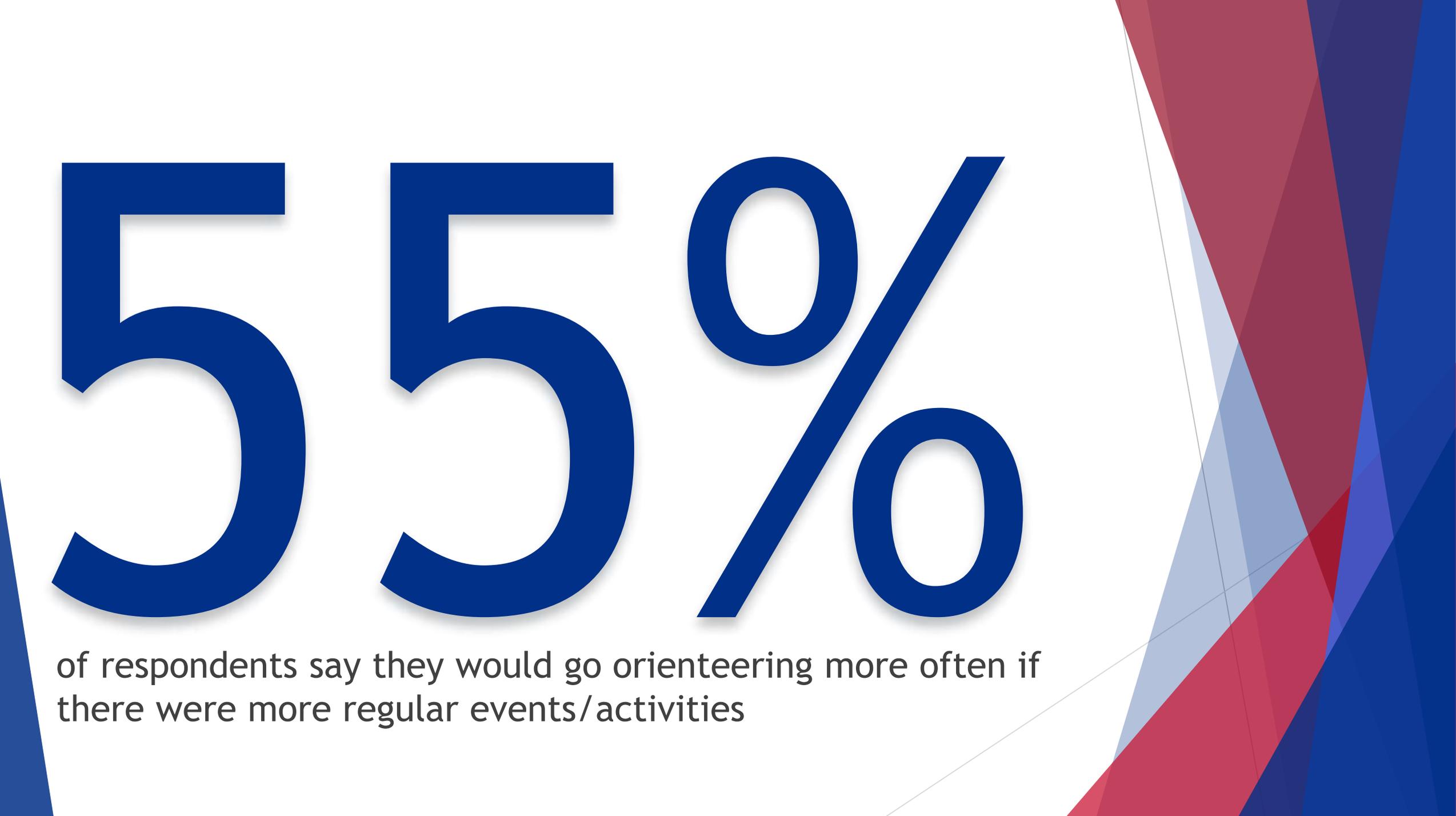
# 30%

of members have not participated at regional level or above



# 55%

of respondents say they would go orienteering more often if events/activities were closer to home/work



# 55%

of respondents say they would go orienteering more often if there were more regular events/activities



Are you a local  
orienteer?

How do we know what  
local orienteers want  
from orienteering?

How can we better  
design local  
orienteering to  
meet the needs of  
local orienteers?



# SPORTEERING

Powered by Polaris Bikewear

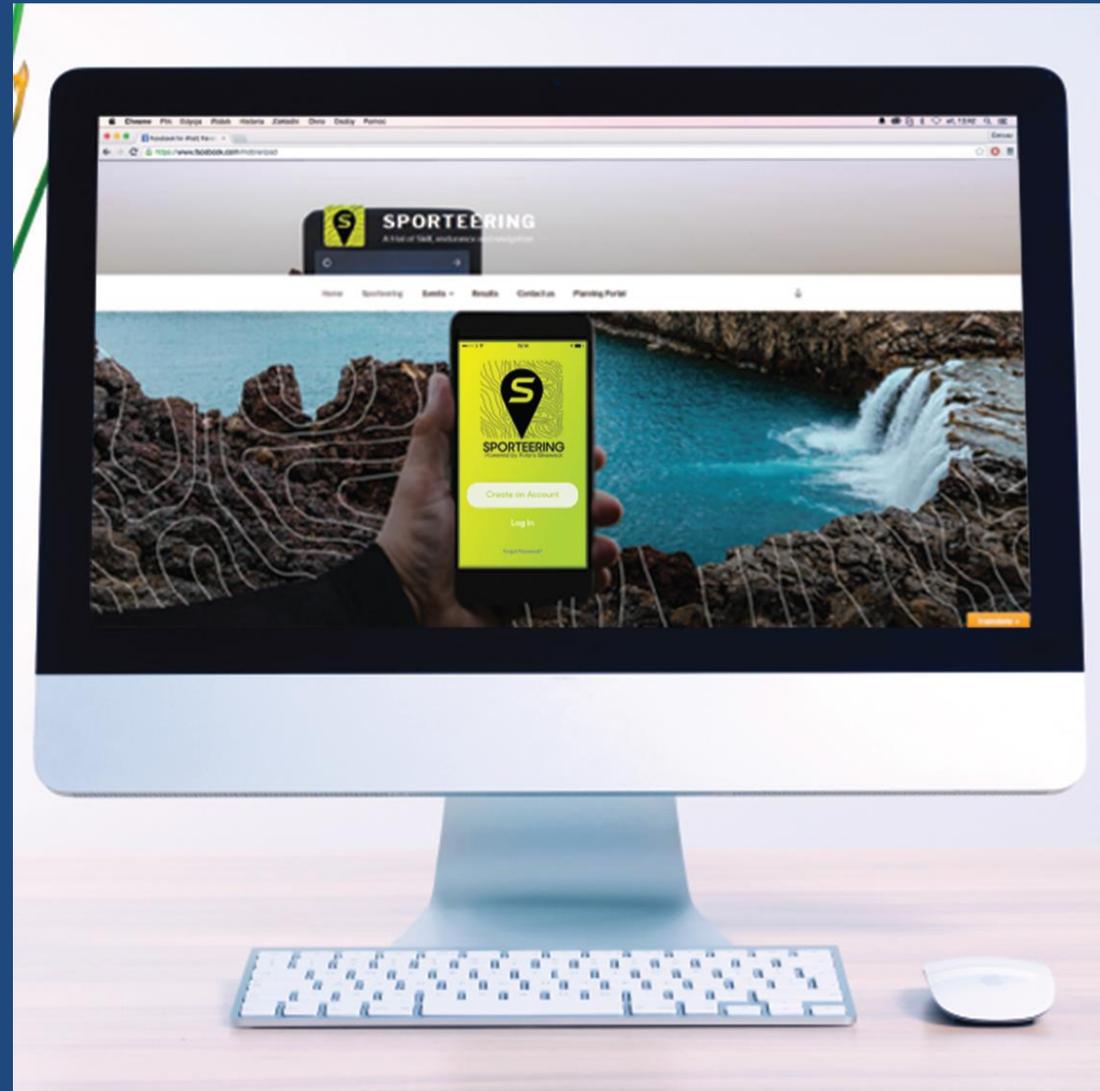


## What is Sporteering?

The Sporteering™ Platform has been developed over that last 2 year.

It is split into 2 parts;

1. Phone APP working on iOS and Android
2. Planning Portal – web based so works on any web enabled device.



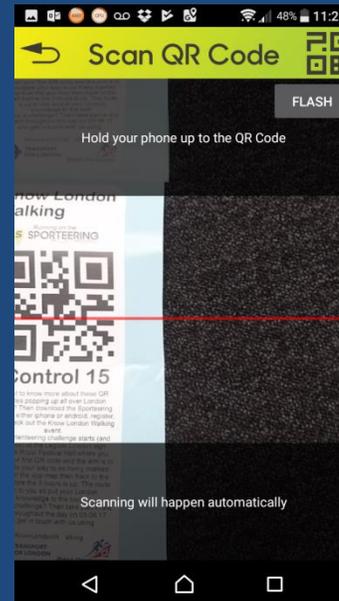
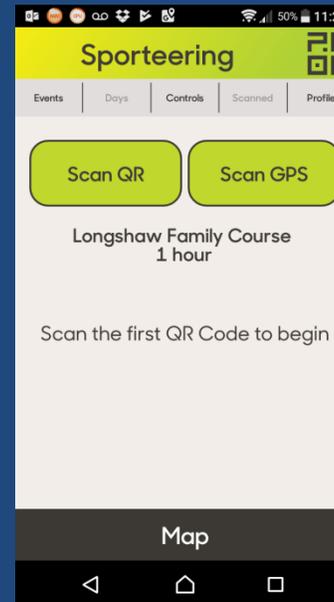
## PHONE APP

Phone APP working on iOS and Android

The APP is where we started this journey. The concept was to create a Scoring and timing system that recorded your location. There are 2 methods for recording position

1. By scanning a prepositioned QR code
2. By taking your current GPS location

Both have pros and cons.



## Scanning QR code

Pros-

- Location accuracy is guaranteed
- Quick to produce the QR codes
- Can be re-located if necessary
- Competitors are certain when they arrive at the control

Cons-

- Takes time to layout the course
- Controls , if in situ for long periods can be damaged or removed
- Visual and environmental impact
- Cost



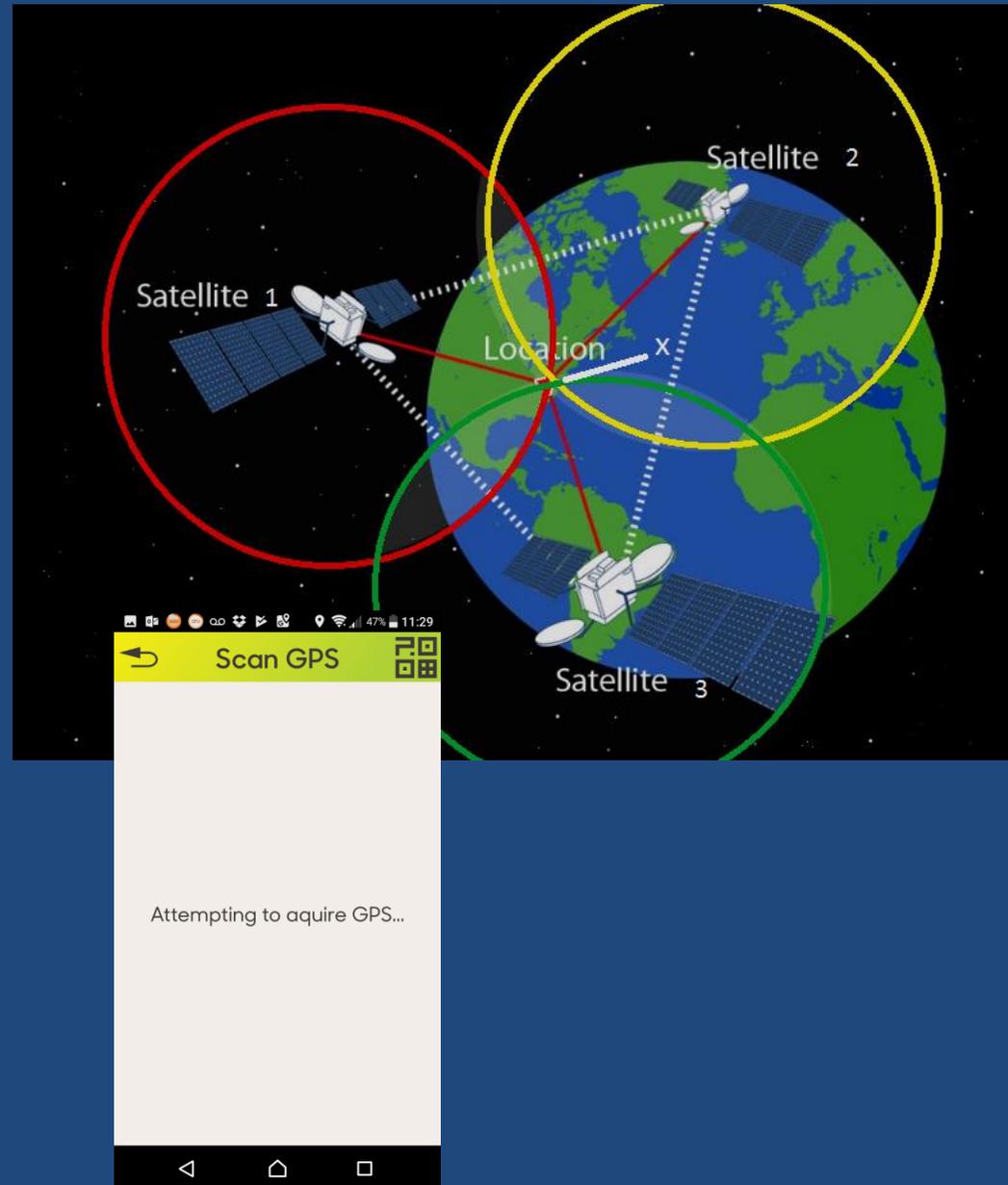
## Scanning GPS

### Pros-

- Quick and easy to create a course from the desktop – especially with good on the ground knowledge
- Appropriate tolerance levels make it easy for competitors to achieve the control
- No environmental impact – markers, clippers etc
- No one can tamper with the controls
- Available worldwide

### Cons-

- GPS accuracy varies from area to area
- In steep valleys or under trees it can be very inaccurate
- In cities accuracy can be variable
- An understanding of the “Tolerance” is essential to a good course



The screenshot shows the 'Sporteering Admin' interface with a list of competitors. The table has the following columns: Email, Alias, First Name, Surname, Date Of Birth, Gender, Mobile Number, Country, and Region. The data rows include various email addresses such as georga.dillon@gmail.com, gordon.bishop@hotmail.co.uk, and lindsay@polaris-bikewear.co.uk.

Email	Alias	First Name	Surname	Date Of Birth	Gender	Mobile Number	Country	Region
georga.dillon@gmail.com								
gordon.bishop@hotmail.co.uk								
ios@test.com								
joe.l@polaris-bikewear.co.uk								
john@imamongst.com								
johnb.polaris.bikewear@gmail.com								
linda@polaris-bikewear.co.uk								
lindsay@polaris-bikewear.co.uk								
paul.polaris.rep@gmail.com								
pete@petehawkins.co.uk								
Polaris@polaris-bikewear.co.uk								
rob@polaris-bikewear.co.uk								
roger@polaris-bikewear.co.uk								
s.heading@outlook.com								

The screenshot shows the 'Sporteering Admin' interface with a list of events. The table has the following columns: Name, Description, Start Date, and Days. The data rows include events like 'Peak District 2016', 'Peaks Mini 2016', and 'Rother Valley Polaris Challenge'. Each row has links for 'Edit', 'Controls', 'Archive', and 'Leaderboard'.

Name	Description	Start Date	Days
Peak District 2016	Peak District 2016	01/09/2016	1
Peaks Mini 2016	Short 5 hour event in the Peaks for people to test the software	01/07/2016	1
Rother Valley Polaris Challenge	Mini event held in conjunction with JE James at Rother Valley	01/09/2016	1
Polaris Gravel Challenge	1st part of the Gravel series 2017	01/04/2017	1
Test in Dronfield	Another test event	01/10/2017	1

## Planning Portal

Planning Portal – web based so works on any web enabled device.

Two Screens;  
Competitors (not covering)  
Events (Event Planning)

Buttons: [Events](#) [Export](#)

Links: [Edit](#) | [Controls](#) | [Archive](#) | [Leaderboard](#)



The screenshot shows a web browser window displaying the 'Create an Event' form in the Sporteering platform. The form is titled 'Details' and includes the following fields:

- Name: [Text input]
- Description: [Text input]
- Start Date: 10/10/2017
- GPS Accuracy (m): 10
- Organiser Group: [Text input]
- Organiser Name: [Text input]
- Organiser Email: [Text input]
- Organiser Phone: [Text input]
- Days: 1
- Max Hours (Day 1): 7
- Max Hours (Day 2): 7
- Max Hours (Day 3): 7
- Max Hours (Day 4): 7
- Max Hours (Day 5): 7
- Max Hours (Day 6): 7
- Max Hours (Day 7): 7
- Show Location Marker:

A 'Create' button is located at the bottom of the form.

Events

## Create an Event

This is the Start point for any new event

Most of the details are self explanatory but a couple to be aware of;

**START DATE:** This the date you want it to be available to people to download.

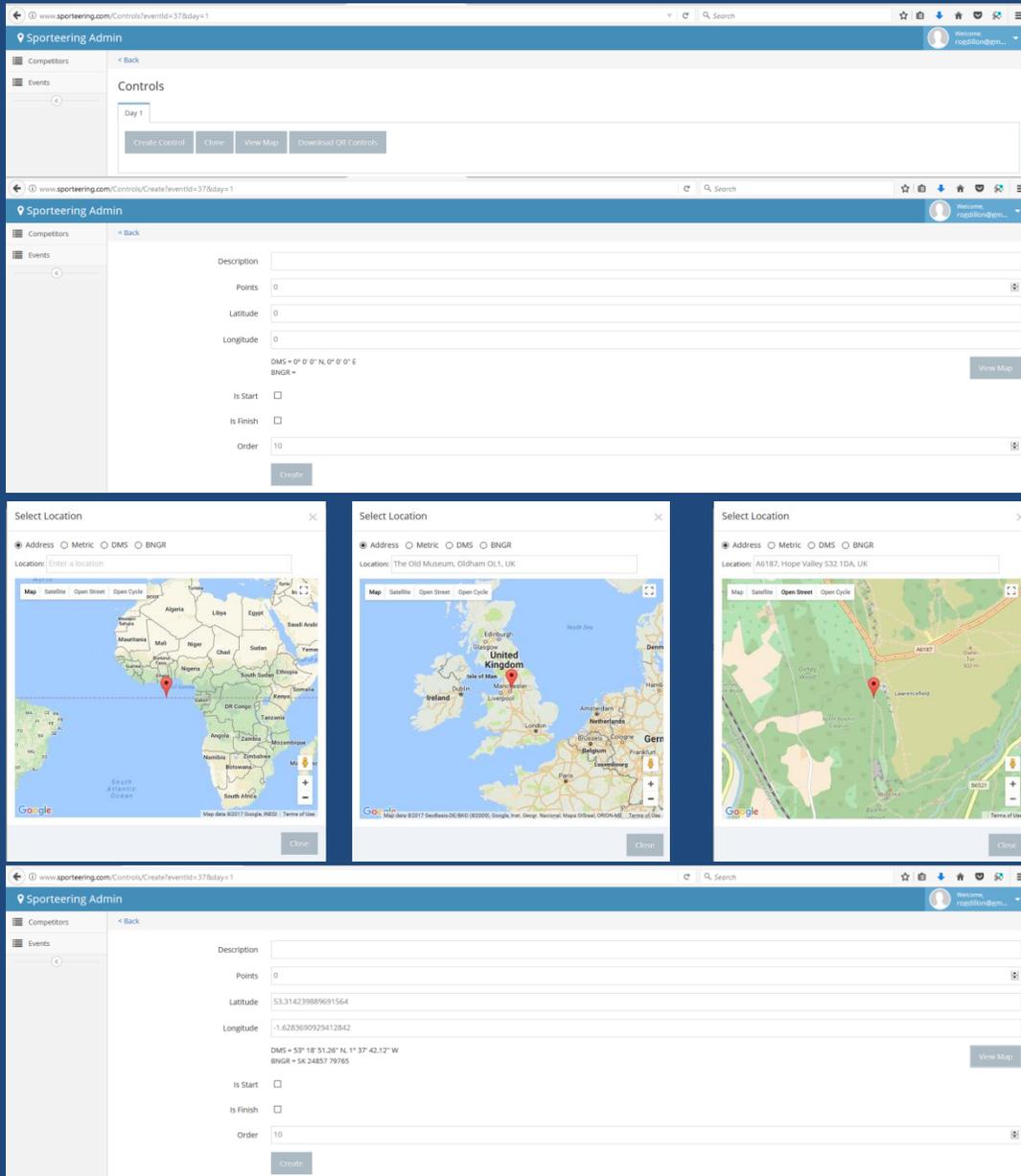
**GPS Accuracy (m):** This is the tolerance you want to set the GPS to, so at 100 = within 50 mtrs of the control point.

**Days:** the number of days for the hours set in the next section. This section is for use with multi-day events e.g. OMM or HTT550

**Max Number hrs:** The length of the event, if it's a permanent course then a reasonable time for a family to get around

Save





Edit | [Controls](#) | Archive | Leaderboard

## Add (or edit) Controls

This is the heart of creating a course and has been created in such a way to make vey easy

**First Control:** [Create Control](#)

Control Page allows you to add all the required details

**Description:** As short but meaningful as possible

**Points:** Number of points but it must be greater than 0 to register

**Lat & Long:** If these are known just enter them or [View Map](#)

**Map View:** Move the Push-pin from the meridian to somewhere near your desired location. Zoom in and place more accurately. [Save](#)

**Start/Finish /Both:** Tick the appropriate check box.

[Create](#)

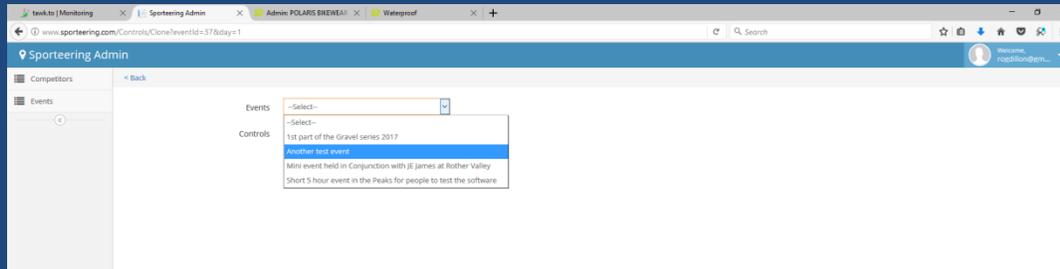




Clone

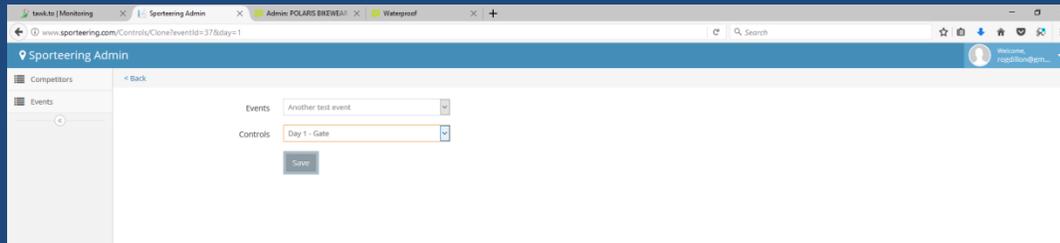
## Clone Controls

Rather than creating new controls it is easier to copy the previous one and then change its location, value and Start/Finish designation.



Clone

**Events Dropdown:** select which of your events to clone from, then.

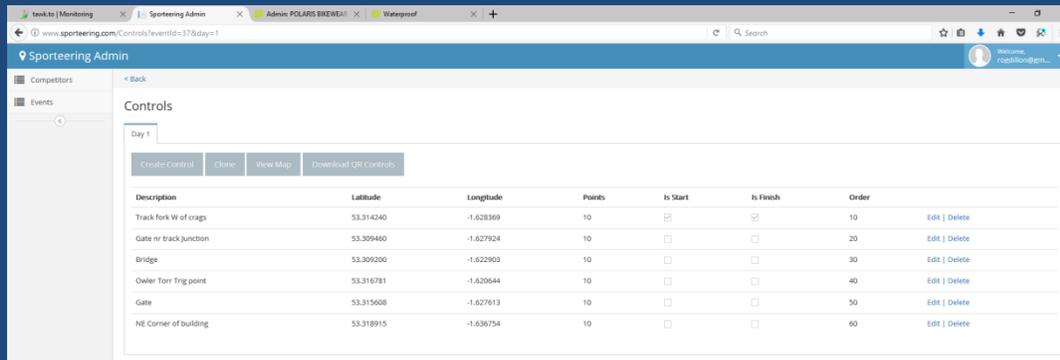


**Controls Dropdown:** select which control to clone

Save

**From Controls Page:** [Edit](#) | [Delete](#)

Change the copied control to the correct location then



Save

Repeat until all the controls are created.

Basically that's it!



The screenshot shows the Sporteering Admin web interface. The left sidebar has a menu with 'Users', 'Competitors', and 'Events'. The 'Events' section is active, showing a table of events. The table has columns for Name, Description, Organiser Group, Start Date, and Days. Each row also includes links for 'Edit', 'Controls', 'Archive', and 'Leaderboard'.

Name	Description	Organiser Group	Start Date	Days
Peak District 2016	Peak District 2016	Northamptonshire Group	01/05/2016	1
Peaks Mini 2016	Short 5 hour event in the Peaks for people to test the software	Palska	01/07/2016	1
Test Event in Dronfield	Mix event held in Conjunction with Jill James at Rother Valley - Rother Valley Polaris Challenge	RogerTestEvents	01/09/2016	1
China Challenge	Test event Near the offices of Echo	Echo	01/10/2016	1
ifam (nr Ashbourne) Permanent Orienteering Course	Family Permanent Course		01/11/2016	1
Longshaw Family Course	Permanent Orienteering Course suitable for novices & families		04/01/2017	1
Polaris Gravel Challenge	1st part of the Gravel series 2017	RogerTestEvents	01/04/2017	1
National Trust Urban Polaris 2017	Canberra, Australia Urban Challenge		26/04/2017	1
Manchester City challenge	Manchester Urban trial of navigation and endurance		01/06/2017	1
Abbey Park	Abbey And Riverside Parks Leicester SK53053		01/06/2017	1
Know London Walking challenge	Know London Walking - a course designed to highlight the use of "Legit London" signs around the south Bank and surrounding areas of London		25/07/2017	1
Hampstead Heath Fixed BOF	Hampstead Heath Fixed orienteering course		01/09/2017	1
Golders Hill Park	Golders Hill Park, London Orienteering Club Fixed course		31/07/2017	1
Go Big Moor Family Walk	3rd Holmesfield 5m Family Walk	GoligMoor	24/08/2017	1
Legnago orienteuring	Tour della città di Legnago con mappa da orienteering e info storiche GPS NON SUPPORTATO - Legnago city tour with orienteering map and historical information		25/08/2017	1

## Publish Event

Once the course is complete it will be published on the events list and be open to users to find.

By leaving the start date empty the course remain anonymous until you are ready to publish it.

Over to the APP...

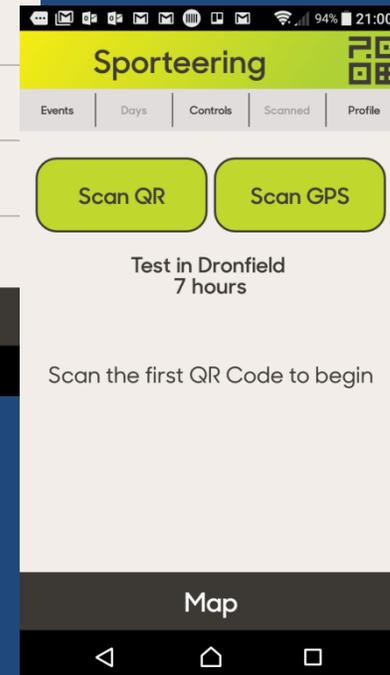
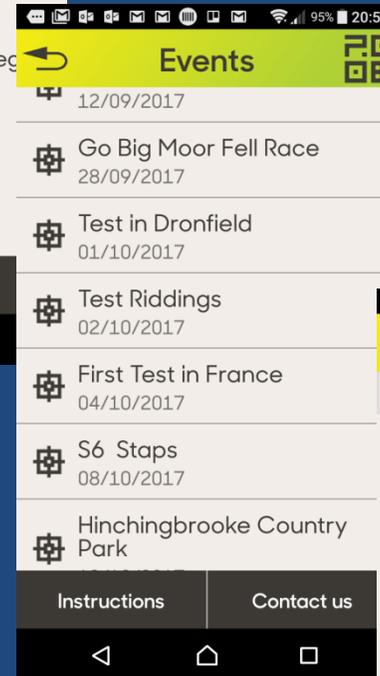
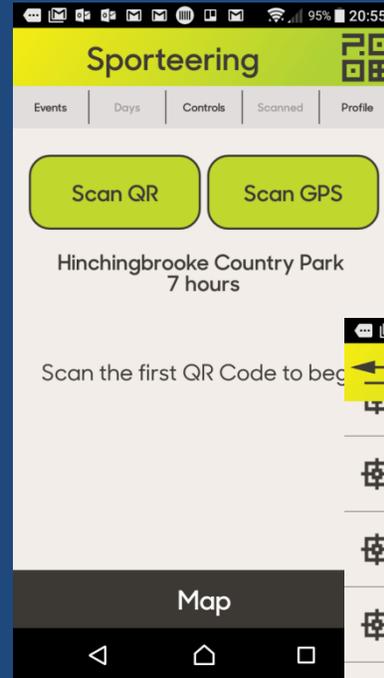


## Events

From the front screen of the APP;

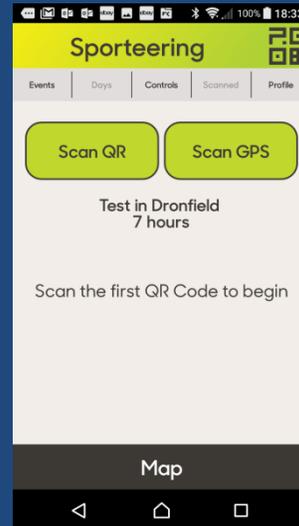
**Events:** Takes you to the list of events currently available . About 15 minutes after creating the event is will appear in the list

**Select Event:** Simply click and it will automatically upload to your phone and be ready to use

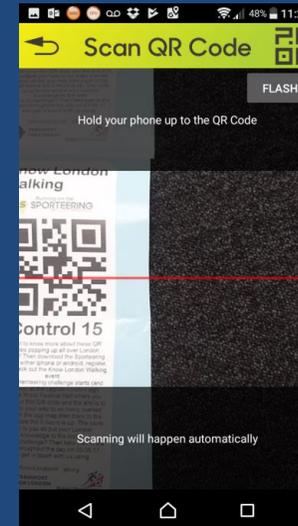


## Completing a course

1. Arrive at the start Control
2. Scan the START QR
3. This opens a list of controls and their values, and the clock starts running
4. Proceed to the next control and scan either QR or GPS
5. Carry on to each control, using the map as necessary
6. On arrival at the last control Scan the FINISH QR (or GPS)
7. Upload Scores
8. About 10 minutes later you will receive your scores and times back which you can check
9. The Scores are added to the leaderboard for that course and can be downloaded or added to another website.



Scan QR



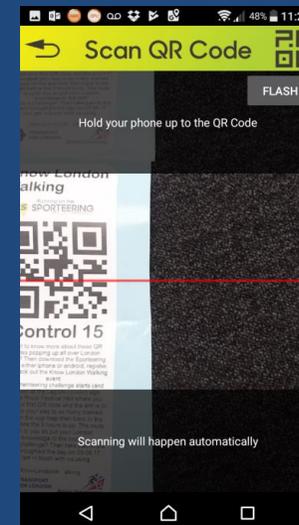
Start QR



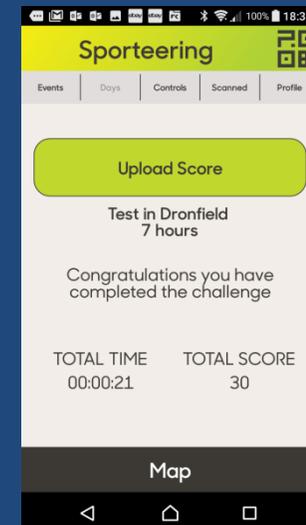
Controls to find



Scan QR



Finish QR



Upload Scores



## Where to Next

As Technology advances there are greater opportunities to use this type of Application.

Control Markers will get smaller

GPS will increase in accuracy

Recording devices will get smaller, more compact and robust

And the most important feature is that the current generation who use these devices will be accept or maybe expect to use them in their sporting activities.



## Where does it Fit into Orienteering

Currently there are some 700 fixed or permanent courses throughout the UK managed by local Orienteering clubs  
Some are used a little and some a lot.  
Who knows?

If the courses were digitised on the Sporteering™ Platform then a steady stream of data will flow in;

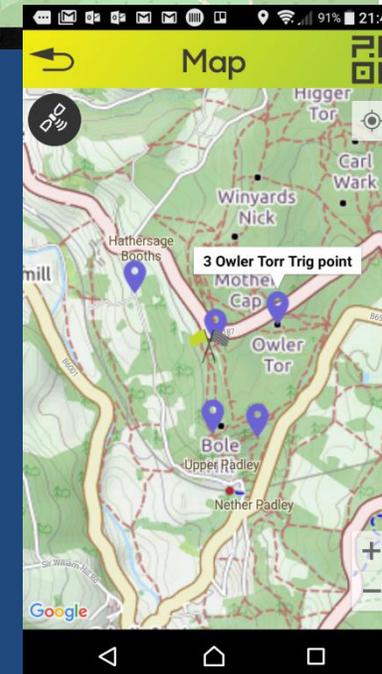
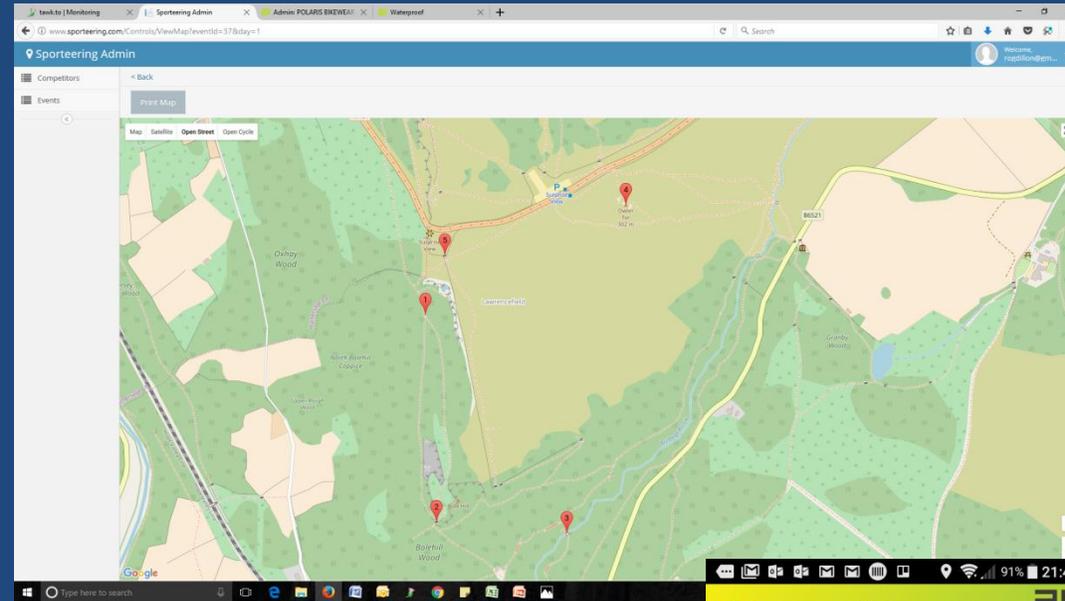
Age, gender, time of year etc

Also if a control goes missing it could be seen by its lack of use.

The APP can also be used to drive income streams to the clubs and the sites that adopt them.

With access to user data better courses can be created perhaps in more accessible areas – “Urban adventure trails” or inner city parks.

The list is endless and limited only to your imagination





# SPORTEERING

Powered by Polaris Bikewear



2.3 Ensure competitions are available for competitors of all abilities in a simple to understand hierarchy

# Types of Competition

## ▶ Format

- ▶ Sprint
- ▶ Middle
- ▶ Long (Classic)
- ▶ Ultra Long
- ▶ Urban
- ▶ Score

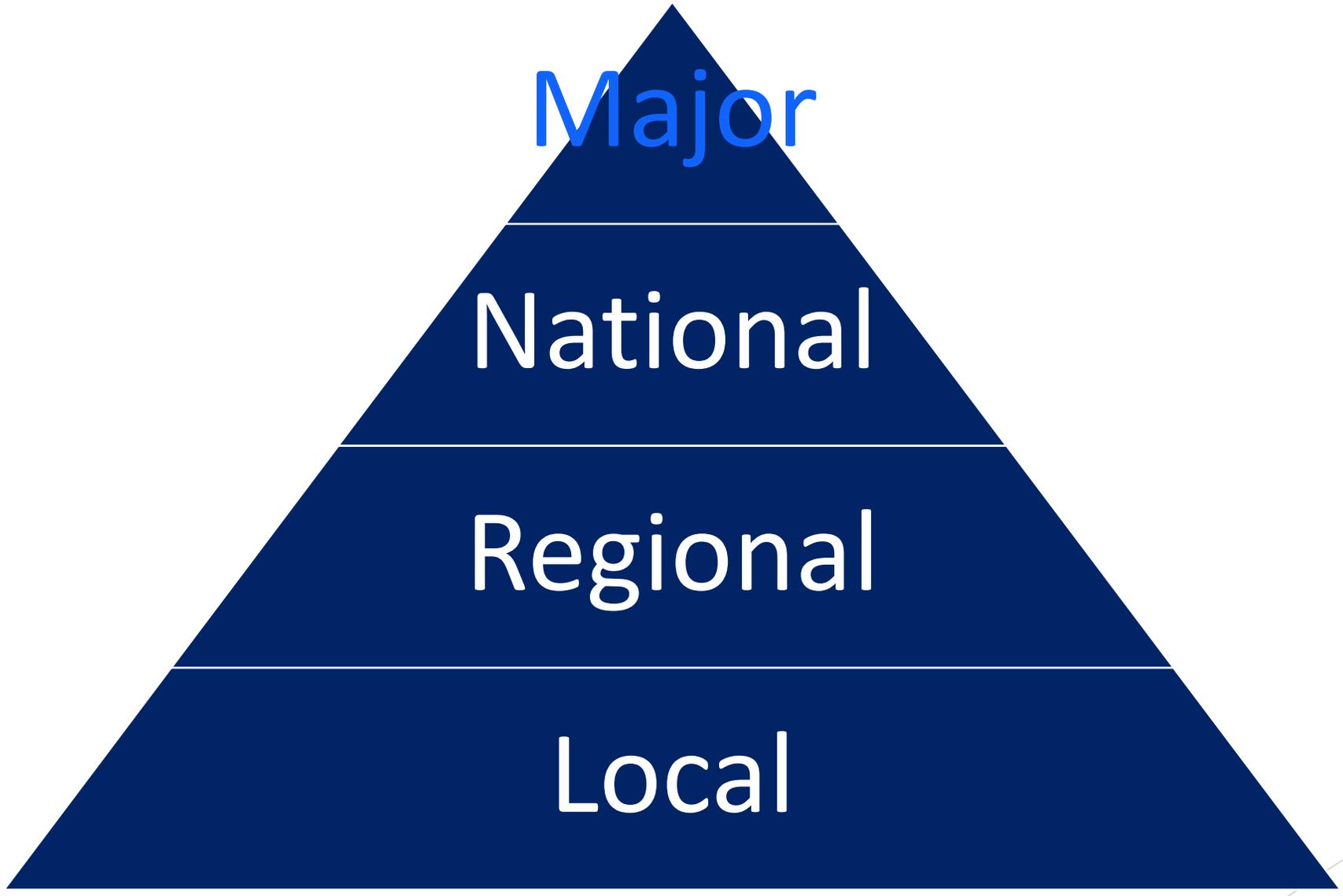
## ▶ Terrain

- ▶ Forest
- ▶ Urban
- ▶ Semi-Urban

- ▶ Individual - Relay - Team - Club
- ▶ Day - Night
- ▶ Single Race - Multiple Races
- ▶ Open - Qualifying
- ▶ Age & Gender classes  
A & B (Jnr) - Long & Short (Snr)
- ▶ Club - Association - National Leagues
- ▶ Junior - Schools

# Current Competitions

- ▶ British Long Distance Championships
- ▶ British Middle Distance Championships
- ▶ British Sprint Distance Championships
- ▶ British Night Orienteering Championships
- ▶ British Relay Championships
- ▶ Jan Kjellstrom Sprint / Middle / Long / Relay
- ▶ UK Urban League
- ▶ UK O League - Individual
- ▶ UK O League - Club
- ▶ Badge Scheme
- ▶ Ranking Scheme
- ▶ Area Championships
- ▶ Junior Inter-regional Championships
- ▶ Harvester Relays
- ▶ Yvette Baker Trophy
- ▶ Peter Palmer Junior Team Relay
- ▶ British Schools Championships
- ▶ British Schools Score Championships



Major

National

Regional

Local

# Questions: about Club and Association Competitions

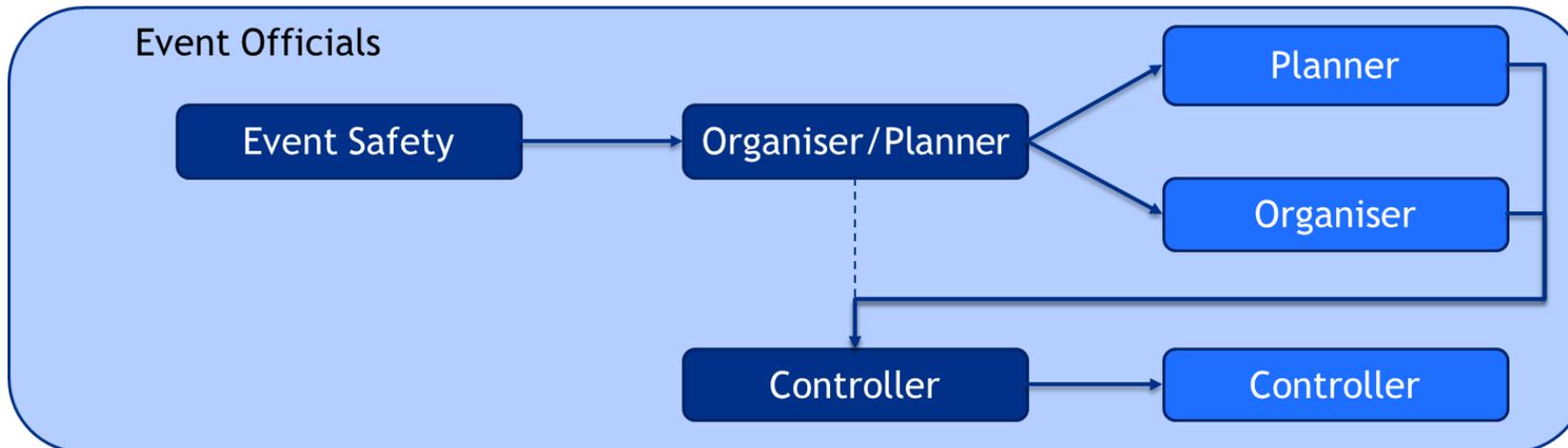
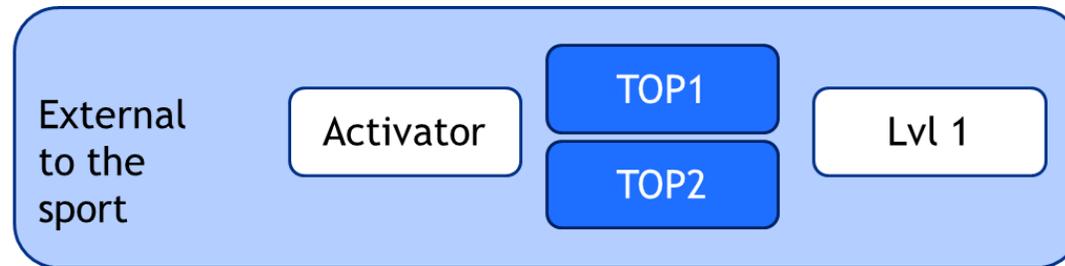
- ▶ Do you know which competitions or elements of competition encourage competitors in your club/region?
- ▶ Do you have successful new competition formats?
- ▶ Are there any competitions which don't seem relevant to anyone anymore?
- ▶ Are you aware of any group who feel undervalued by the existing competition structure?
- ▶ What more information do we need to collect to answer these questions?

# Questions: about National and Major competitions

- ▶ Do you know which competitions or elements of competition encourage competitors in your club/region to compete in National & Major Events?
- ▶ Are there any competitions which don't seem relevant to anyone anymore?
- ▶ Are you aware of any groups who feel undervalued by the existing National & Major Event competition structure?
- ▶ What more information do we need to collect to answer these questions?



# Developing Event Volunteers



“Basic events are where potential orienteers first encounter our great sport, where new orienteers hone their skills and where experienced orienteers do most of their competing”

## Organiser Training

Recommendation from the Volunteer Needs Working Group

To review and simplify courses and content provided for volunteers

Training for organisers to provide greater confidence and understanding

Deliver a training package that can be adapted by clubs to suit the needs locally

# Event Guide & Workshop

- ▶ Guide created using best practice from across the country
- ▶ Outlines roles and responsibilities
- ▶ Provides guidance, links, lists and checklists
- ▶ Workshop can be delivered by anyone with a tutor or coaching background who has been an organiser
- ▶ Meant to start the process, give confidence and connect new organisers to mentors

Are you aware  
of the guide and  
workshop?

Has anyone used it?

Feedback and next steps?

# Recruitment

- ▶ What are the main barriers to recruiting new organisers?
- ▶ What actions can we take nationally to improve recruitment of event officials?

# Retention

- ▶ What are the main barriers to returning to organising at a local level?
- ▶ What can be done get more people organising/planning again?